

State Website Text

Employers and third-party administrators (TPAs) are all too familiar with the challenges associated with responding to paper-based unemployment insurance (UI) information requests. The **State Information Data Exchange System (SIDES)** and **SIDES E-Response** are designed to make it easier and more efficient for employers and TPAs to respond to UI information requests.

What are SIDES and SIDES E-Response?

SIDES and SIDES E-Response are web-based systems available to employers and TPAs – *free of charge* – that provide a secure, electronic and nationally-standardized format to respond to UI information requests. SIDES is designed for employers and TPAs that typically deal with a large volume of UI information requests, while SIDES E-Response is for employers with a limited number of UI claims throughout the year.

What are the benefits of SIDES and SIDES E-Response?

SIDES and SIDES E-Response have the potential to significantly improve the UI information exchange process. While the best option depends on the specific needs of an employer, both systems offer significant benefits:

- ✓ Saves time and money
- ✓ Available for FREE
- ✓ Reduces staff time
- ✓ Reduces paper work
- ✓ Helps keep UI rates as low as possible by reducing overpayments
- ✓ Provides an electronic, nationally standardized data format
- ✓ Includes data checks to ensure the exchange of complete and valid information
- ✓ Provides tools for a healthier bottom line

We invite you to read more about SIDES at <http://www.vidol.gov/data/SIDESFacts.pdf> and SIDES E-Response at <http://www.vidol.gov/data/eResponseFact.pdf> and learn how both systems can help your company reduce paper work while saving time and money.

Additional information is available at <http://info.uisides.org> or <http://www.vidol.gov>. You can also call or mail the Virgin Islands Department of Labor for information at the following addresses:

Virgin Islands Department of Labor
St. Croix Office
4401 Sion Farm
Christiansted, St. Croix 00820
Tel: (340) 773-1994 Fax (340) 773 1515

Virgin Islands Department of Labor
St. Thomas Office
2353 Kronsprindsen Gade
St. Thomas 00802
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